

WyseWorks Remote Administrator

Version 2.1 for Winterm 3000 and 8000 Series Terminals

PROVIDES A SIMPLE AND EASY WAY TO MANAGE WYSE WINTERM 3000 AND 8000 SERIES THIN CLIENTS FROM A SINGLE-POINT, CENTRALIZED MANAGEMENT CONSOLE.



Key Features

- Provides terminal configuration and firmware updates via industry-standard protocols
- Automatically identifies Winterm 3000 and 8000 series terminals on the network
- View users' current terminal configuration including firmware version, terminal location, and IP address
- Update terminal firmware quickly and easily, and preserve terminal parameters
- View terminal errors and events such as terminal reboot
- Remotely reboot or shut down terminal
- Remotely "wake up" terminal for update
- Send messages to one or more terminals
- Installs onto multiuser Windows NT operating system, such as Terminal Server Edition, Windows NT Workstation, and Windows 2000
- For the Winterm 3000 series only, build custom firmware which can be automatically downloaded to terminals via DHCP

Key Benefits

- Saves valuable time and resources by managing Winterm 3000 and 8000 series terminals from a single location
- Provides complete control and management of Winterm 3000 and 8000 series thin clients
- Flexible and robust—built on industry-standard protocols—SNMP and FTP
- Installs quickly
- Easy to use
- Includes comprehensive online help

Busy system administrators require easy, single-point centralized administration of resources.

WyseWorks® Remote Administrator provides a simple and easy way to manage Wyse® Winterm™ 3000 series Windows-based terminals and Winterm 8000 series Windows custom-application terminals. New firmware can be easily downloaded to Winterm 3000 and 8000 series terminals. Additionally, from the server, you can upload any Winterm 3000 series terminal's configuration and download it to one or more terminals which are automatically identified on the network. The 3000 series terminals can also be automatically updated whenever the terminal is restarted.

WyseWorks Remote Administrator goes beyond the simple management that is part of every Winterm terminal, and is built upon industry standards such as Simple Network Management Protocol (SNMP) and

File Transfer Protocol (FTP) to provide maximum flexibility in configuring and updating Wyse Winterm 3000 and 8000 series thin clients. With this software administrators can manage all their Winterm 3000 and 8000 series terminals from one central location.

The Wyse Winterm thin-client family delivers the broadest range of innovative cost-effective terminals for accessing 32-bit applications. Winterm thin clients combine the ease of management and inherent security of a terminal environment with the application access and performance capabilities of desktop PCs.

WYSE
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Smarter. Easier. Thinner.
Innovative Thin Clients from Wyse.

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MANAGEMENT CONSOLE REQUIREMENTS

Hardware

- Pentium 233 MHz processor or higher
- Minimum of 64MB of RAM
- 10MB of available hard disk space
- CD ROM drive (optional)

Software

- Windows NT 4.0 Workstation, Windows NT 4.0 Server, Terminal Server Edition, or Windows 2000
- Microsoft® Windows NT SNMP and Trap Services installed and enabled
- FTP Services installed on server (can be a separate server)
- Microsoft Internet Explorer Version 4.X

WINTERM 3000 SERIES TERMINALS

Firmware

- Version 3.4 Build 341 or later to take advantage of latest features
- Version 3.3 Build 286 or later for configuration management
- Version 3.2 Build 228 or later for upgrade

WINTERM 8000 SERIES TERMINALS

Firmware

- Version 4.3 or later to take advantage of latest features

BASE PRODUCT USER SUPPORT

Firmware

- Per seat licensing with free technical phone support for one year
- One year upgrade subscriptions available

FEATURES FOR BOTH 3000 AND 8000 SERIES TERMINALS

- Windows-based installation program with automatic installation and “un-install” for multiuser Windows NT/Windows 2000 systems
- Discovery mechanism to find all Winterm 3000 series terminals on the network
- List of terminal information for each device
- Download firmware upgrades to terminals
- Modification of key terminal parameters on server—client name, location, contact, and custom fields
- View error conditions and SNMP traps generated by terminal
- Reboot or shut down terminal
- Remotely “wake up” terminal for updates using wake-on-LAN feature¹
- Comprehensive online help

ADDITIONAL FEATURES FOR 3000 SERIES TERMINALS ONLY

- Upload and download of terminal configurations
- Determine which terminal parameters to download to terminals through masking capabilities
- Reset terminal to factory defaults
- Build custom images for automatic downloads

ADDITIONAL FEATURES FOR 8000 SERIES TERMINALS ONLY

- Support for Virtual Network Computing (VNC) remote access²

WARRANTY

- One year technical phone support to registered users

CUSTOMER SERVICE

- For information, call: 800 800 WYSE (800 800 9973), or visit the Wyse website at www.wyse.com

WYSE
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¹Not all Winterm 3000 series terminals support wake on LAN. ²VNC is a remote display system which allows you to view a computing “desktop” environment on the machine where it is running, and from anywhere on the Internet and from a wide variety of machine architectures.

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